

XJSP WEBSITE ISSUES

For the development of the XJSP website, there are some issues which need to be concerned and resolved. First, the issues are listed by Home-page and 11 main topics at the first page (ABOUT / MEMBER / NEWS / .../ CONTACT). Then, I give my suggestion(s) on each issue. Second, some other issues in the technical area are found, and finally, a summary.

I. Issues by Home-page and 11 Main Topics

0. HOME-PAGE: <http://jesuitschoolcam.org/>

- No NAME for our website!!!

→ It is essential to have the **name** and also a **slogan** or a **motto**.

→ The name needs to **appear on all pages**.

- Not good-looking:

+ Slide is OK

+ The NEWS field: 4 recent news in 2 lines (3 on first line, 1 on the second)

→ It is better if there are 6 news in 2 lines.

+ The text “Our Educational Objectives” is too long and not easy to read. It make a big white-blank between NEWS and PROJECT field. → **need to be re-designed**.

+ The PROJECT field: 4 recent article excerpt in 1 line and under the text “Our Educational Objectives”.

→ This field should be **like the News in appearance**.

→ In general, **the Home-page need to be re-designed**.

1. ABOUT: <http://jesuitschoolcam.org/about/>

- The banner is not meaningful → **need to be re-designed**

- Missing content of Reading “Our Mission” at the bottom of all pages. By clicking “Read more” it goes back to Page “About” again (<http://jesuitschoolcam.org/about/>) instead of continuing the incomplete reading about Our Mission. → This is a **technical issue**.

2. MEMBER: <http://jesuitschoolcam.org/blog/staff-category/members/>

- To shift from one member to other one needs 2 click: 1st : back to Members page and 2nd : move to another member

→ It’s better if there is **one-click needed**. That means in the page of one member, we could see a big image of the member and small ones of other members so that we could see another member by clicking on the one’s image.

3. NEWS: <http://jesuitschoolcam.org/blog/category/blog/>

- Inconsistency between News (Topic Title) and Blog (Title in the banner) → **Change the title “Blog” to “News”** in the banner

- Losing the address of the article: After accessing any article, only the article title appears in the banner, so it is easy to forget where the article belongs to

→ **Put more information** on the article title in the banner AND/OR **Change colour/size... of the word “PARTNER”** so that we could know the main topic we are reading.

4. PROJECT: <http://jesuitschoolcam.org/project/>

“Votre achat n'a pas pu être effectué. / Le compte PayPal du marchand rencontre un problème. Veuillez réessayer plus tard.”

“Your purchase could not be made / The merchant's PayPal account has a problem. Please try again later.”

- After clicking “DONATE” / then DONATE again on the left-bottom of the picture / PayPal / Donation Amount / then “Donate !”, the above text appears in French → **Technical issue**

5. ACTIVITY: <http://jesuitschoolcam.org/activity/past-activity/>

- Automatically it moves to Past Activity

- Nothing for UPCOMING ACTIVITY → **Is it effective of not?**

- In Past Activity, there are only 7 old Activities that appear → **need to update. In fact what's different between ACTIVITY and NEWS?**

- The banner picture (Cross and Sky) makes no sense for the Topic ACTIVITY → **Re-design banner picture**

- Losing the address of the article: After accessing any article, only the article title appears in the banner, so it is easy to forget where the article belongs to → **Put more information** on the article title in the banner AND/OR **Change colour/size... of the word “ACTIVITY”** so that we could know the main topic we are reading.

6. GALLERY: <http://jesuitschoolcam.org/gallery/>

- It is almost the same with NEWS topic except the button SEE MORE instead of READ MORE in NEWS page → **Re-design GALLERY page**

7. REPORT: <http://jesuitschoolcam.org/report/>

- Complicated to download: by click DOWNLOAD button it moves to the reading page of the article, and we have to scroll down to the end of the article to see DOWNLOAD button again.

→ **Put link “Read more”** at the end of the excerpt of the article on the page REPORT

→ At reading page, put **one more DOWNLOAD button** at beginning of the article.

→ **Make possible for 1-click-download** on the page of REPORT for all article.

- Download link does not work!! Only banner with text: *[404] The page you were looking for could not be found.* → **technical issue**

- Losing the address of the article: After accessing any article, only the article title appears in the banner, so it is easy to forget where the article belongs to

→ **Put more information** on the article title in the banner AND/OR **Change colour/size... of the word "REPORT"** so that we could know the main topic we are reading.

8. DONATE: <http://jesuitschoolcam.org/support-jesuit-mission-in-cambodia/>

- Cannot Copy-and-Paste the information: This make much more difficult for those who want to get exact information to fulfill donation form.

→ **make it possible for Copy-and-Paste** in this page.

→ make it **possible for link www.ppcb.com.kh**

- Inconsistency in phone-number form: "Tel: 855-23-999650" and "Phone number: 353 1 836 6509"

→ **use one form for phone number**

9. DONOR: <http://jesuitschoolcam.org/donor-xavier-jesuit-school-cambodia/>

- This page is OK. Need to update name of new donors or not?

10. PARTNER: <http://jesuitschoolcam.org/blog/staff-category/partner/>

- Losing the address of the article: After accessing any article, only the article title appears in the banner, so it is easy to forget where the article belongs to

→ **Put more information** on the article title in the banner AND/OR **Change colour/size... of the word "PARTNER"** so that we could know the main topic we are reading.

- Jump out from our website ([http://jesuitschoolcam.org/...](http://jesuitschoolcam.org/)) to the page of the partner by click its link. Readers maybe get confused because they have to back to our site and look for another partner website.

→ This is technical issue: **Open link of the partner website in new tab** so that reader/visitor could see both: our website and the partner's one.

11. CONTACT: <http://jesuitschoolcam.org/contact/>

- Cannot Copy-and-Paste the information: This make much more difficult for those who want to get exact information to contact with us.

→ **make it possible for Copy-and-Paste** in this page.

- It's not necessary to make hypelink for any email address, because all email links do not work at all.

→ **make email-address hypelinks become normal texts.**

II. OTHER TECHNICAL ISSUES

To make our website more interactional with readers/visitors, I would like to suggest some ideas in the technical area:

- 1) Statistic of the whole number of our visitors on our website in general and on each article.
- 2) Statistic of visitors who are visiting or reading article at the moment.
- 3) On each article, below the title, put a button to recommend friends to read this article.

This is an example from a website:



- 4) Open article in new tab of the same window:

- Now, after clicking any link in our webpage, the existing page will be replaced by the new one.
- It is better if in one Topic, each article could be opened in a new tab so that visitor could feel easy to continue to see another article without back to the topic page.

- 5) Connection between our Website and Facebook:

+ In our WEBPAGE, at the end of article, recently there is a sentence, that is, "*Facebook: Xavier Jesuit School Cambodia*" but it is not a link, for example:

<http://jesuitschoolcam.org/blog/2015/03/07/environmental-impact-assessment/>.

Therefore it is not effective and become the waste sentence.

→ make a link for "*Xavier Jesuit School Cambodia*" that directly links to the content on Facebook.

+ In FACEBOOK: at the end of any status, there is a link to our webpage www.jesuitschoolcam.org. This is good. However, this link always refers to the Home-page, not directly to the corresponding article in the website. So, is it possible to have a link to the article on the webpage?

III. SUMMARY

As above issues listed, there are three main issues that could be found:

1. **Technical issues:** need to be fixed by the web-supply company, such as resolving died links and giving solution for issues as we (the web-owner) agree to request.
2. **Managing issues:** some news or fields need to update and consider by us as the owner.
3. **The new face of our webpage:** It is something at the appearance but it is very important to make our site more good-looking, friendly, interactive and meaningful. And now is the proper time to re-design

banner, images and some other things for a beautiful new face. This needs a corporation between the web-company and us.

May it help.

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